Kingston, Jamaica – January 31, 2022

RELEASE

NCB FINANCIAL GROUP LIMITED PROVIDES INSTRUCTIONS FOR ANNUAL GENERAL MEETING

NCB Financial Group Limited ("NCBFG") will host its Annual General Meeting ("AGM") in a hybrid manner on Friday, February 4, 2022 at 10:30 a.m. All registered shareholders, regardless of geographic location, will have an opportunity to attend and vote on resolutions raised at the AGM electronically.

The special instructions to participate appear below:

Registration

Registration will be required in order to attend the AGM. Shareholders and non-shareholders are invited to use the below link to register for the AGM (it works best using Chrome):

https://iteneri.com/ncbfg

Shareholders will require their JCSD Account Number in order to complete registration and to be able to vote on the resolutions raised at the AGM. Should you require assistance in obtaining this account number, you may do any of the following:

(1) Contact your stock broker;
(2) Review your dividend cheque or payment advice for "Account Number"; or
(3) Contact the Registrar Services Unit of the Jamaica Central Securities Depository at (876) 967-3271 or via e-mail at jcsdrs@jamstockex.com.

Non-shareholders may also attend the meeting if they register as a guest using this same link.

Once registration and verification have been completed, an electronic link and a password will be sent to the same e-mail address that was used for registration. The link and password should not be shared with anyone. Each will work for only one user.

The deadline for registration is February 2, 2022.

Attendance and Participation

- The AGM will commence at 10:30 a.m. on Friday, February 4, 2022.
- The Notice of AGM, Proxy Form and 2021 Annual Report are currently available on the following websites:
  - NCB Financial Group Limited at https://www.myncb.com/agm
  - The NCBFG AGM site at https://iteneri.com/ncbfg

They have also been made available from the following sites:

- The Jamaica Stock Exchange at https://www.jamstockex.com/ncb-financial-group-limited-ncbfg-publishes-electronic-2021-annual-report-and-advises-of-annual-general-meeting/
- the Trinidad & Tobago Stock Exchange at https://www.stockex.co.tt/manage-stock/ncbfg/

- Registered shareholders and guests will be able to join and participate in the AGM using the information provided by e-mail on completion of the registration process.
- The AGM will be streamed live on the NCBFG website at www.myncb.com as well as the National Commercial Bank Jamaica Limited YouTube page for viewing by all persons worldwide regardless of whether they register on the AGM website.
- Attendees will be muted for the duration of the meeting and will not be allowed to unmute themselves for verbal communication.
- Persons are strongly encouraged to submit any questions related to the audited accounts prior to the AGM by e-mail to ncbfginvestorqueries@jncb.com so that they may be addressed during presentations and/or the course of the meeting. During the AGM, questions may only be submitted through the Question and Answer functionality of the application and we will seek to address as many of them as possible that are relevant to the proceedings, in the designated "Audited Accounts" or "Question & Answer" segment of the meeting agenda.
- Voting by shareholders on all resolutions shown on the Notice of the AGM will be done by electronic means. Only those shareholders who have registered or their proxies will be able to vote on the resolutions. Voting may be done prior to the start of the AGM.

Instructional videos on "How to Register" and "How to Vote" are available on the AGM site.

Persons experiencing any problems in the registration process or who have any questions regarding the registration and participation in the AGM, should send an e-mail to our Registrar at jcsdrs@jamstockex.com.

~~~~~~~~~~~~~~

About NCB Financial Group

NCB Financial Group Limited was incorporated in April 2016 to be licensed under the Banking Services Act as the financial holding company for National Commercial Bank Jamaica Limited ("NCBJ"). The NCB Group is the largest and most profitable financial services group in Jamaica, with roots dating back to 1837. Through the bank (NCBJ) and the Group's wealth management, life and general insurance, and offshore banking subsidiaries, the NCB Group provides a wide array of financial products and services to meet the needs of individual and business clients. The NCB Group includes NCBJ, NCB Capital Markets Limited and its subsidiaries in Barbados and Cayman, NCB Insurance Agency and Fund Managers Limited, NCB (Cayman) Limited, Clarien Group Limited and its subsidiaries in Bermuda, Guardian Holdings Limited and its subsidiaries as well as NCB Merchant Bank (Trinidad and Tobago) Limited in Trinidad and Tobago.

- End –

NCB Financial Group Limited
32 Trafalgar Road | Kingston 10 | Jamaica W.I.
www.myncb.com

Camile Glenister, Head – Group Marketing and Communications
Tel: 876-553-0169 | Email: glenistercs@jncb.com

Jacqueline De Lisser, Head - Group Investor Relations & Financial Advisory
Tel: 876-935-2540 | Email: delisserjn@jncb.com
~~~~~~~~~~~~~~